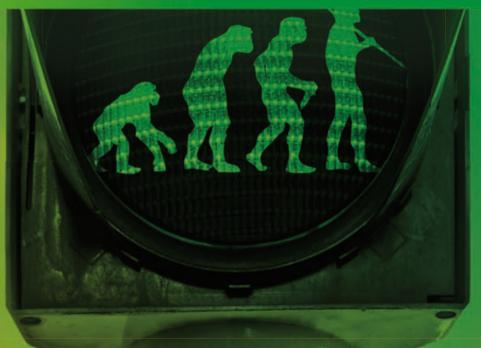




USER \rightarrow CUSTOMER \rightarrow PEOPLE



THE WORLD IS CHANGING

WE ARE LIVING A REVOLUTION





New trends New behaviors

GENERATION C

Contents Creative Connected Communicative **Co-creator** In Control

+ DEMANDING







- TRUST ON CORPORATIONS

advertising lies

PP PP ? A PP ? ? ? PP ? PP ? ? ? PP ? ? ? PP

+ TRUST ON PEERS

+ PARTICIPATIVE

or:co.uk

Boutique Hotel Quinta da Palmeira Guesthouse Reviews, Portugal/Beiras

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51 helpful vol

"Perfect"



A wonderful place on all counts. The room was extremely spacious and classy, the food was amazing as were the outside areas and the location. Everything is done to a high standard and carefully thought through even the pool honesty box for drinks. The owners were helpful and kind. It was total value for money. What more could anyone want...

15 helpful votes Was this review helpful? Yes Problem with this review? 'ge' н jdavies2001 Top Contributor few days after a · Travelling with us since 2006 are superb. We Derby, United Kingdom 25-34 year old man idavies2001 Derby, United Kingd cilities were 62 51 113 urant. There **Top Contributor** Full profile Contributions Helpful votes **Cities visited** 62 reviews Send a message 51 hotel revie

Review distribution (62) Excellent (19) Very good (28) Average (8) Poor (7)

Terrible (0)

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lem with this review?

afraid The night

+ INFORMED

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??**A**???**P**??**P**??**E**??????**P**??**S**?**P**??

DIGITAL NATIVES

DIGITAL IMMIGRANTS

ALLWAYS CONNECTED

Motorways & digital



INFRASTRUCTURES

INTERACTIVE LIGHT

1



Multiple safety devices





Traffic info and mobility apps



X Dresden (DRS) – Bremen (BR				
🛗 Apr 22	18:40 - 09:35	C 14h 55min	am	
• Econe	omy	von 735,02 €	16:5	
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06:15	Düsseldorf		34n	
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1h 48min	ICE 536 Bremen Hbf	
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12min	${\cal C}$ Umsteigen in RE 4474	
18:56	Bremen Hbf	GI. 9
34min	RE 4474 Bremerhaven Hbf	
19:30	Bremerhaven Hbf	GI. 5

Brisa & Digital Making life easier

BRISA OPERATIONS CENTER



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App iBrisa 3.0

- > 200 k downloads
- New layout & Image
- Voice alerts
 - Incidents
 - Speed limit
 - Service areas
- Incidents reporting







Fotos

Q

Sobre

Estado do trânsito C

💽 Nuno

Página Inicial

sito Código de conduta-----

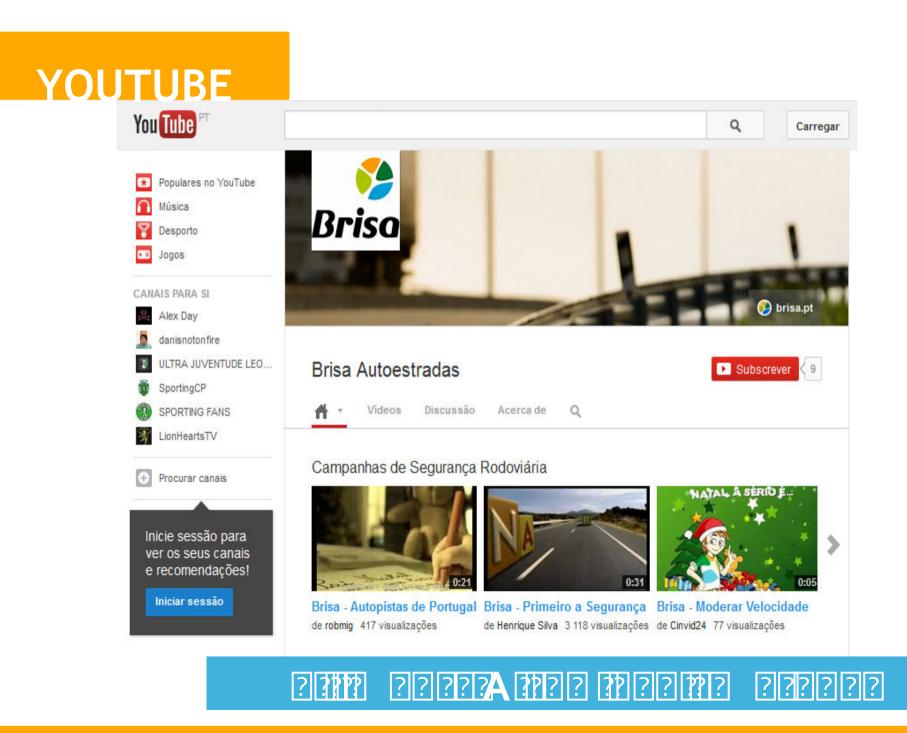
traffic info, road safety and leisure

Gostos

WITTER



focus on professional drivers



DIRECT MARKETING & BIG DATA



efficient & effective

Via Verde system

- 3,4 million tags (OBU)
- 76% of toll transactions
- 800 k transactions/day
- 1/3 of Portuguese vehicles
- Also in:
 - Parking
 - Gas stations
 - Ferry boats
 - Mc Drives



ETC World pioneer

New ViaVerde App

Alternative contacts

Transactions Payments

Change personal data (adress, license plates)



Alerts

Parking & gas stations

Tolls & routing

Billing & account management

Making life easier



WHAT'S NEXT ?