

# Toll Challenges in Slovakia

Narodna dialnicna spolocnost Toll Office Section **Lenka Vitazkova** 



#### **Overview**

#### National Toll System and eVignette System

- current National Toll System and eVignette System operation
- new National Toll System
- other open Challenges in Tolling

#### EETS

- design of EETS legislation and Toll Domain Statement
- design, development and building of the EETS interface
- EETS Providers accreditation



**National Toll System operation** 

- start of the operation
- tolled vehicles
- tolled road network
- payment method
- technology

January 2010

heavy lorries and buses with total weight over 3,5 t

motorways, 1st class roads

pre-pay (credit), post-pay (invoice), fleet cards

satellite (GNSS - Global Navigation Satellite System)

vehicle position on tolled network

mobile (GSM - Global System for Mobile Communications)

data transfer between OBU and central system

short-range (DSRC - Dedicated Short-Range Communication)

control system (fixed-gantries, mobile-vehicles)



National Toll System operation

<ul><li>tolled road network (2022)</li></ul>	motorways	820 km
	1st class roads	1 643 km
		2 463 km
number of OBU in operation (2022)		302 513
daily average of active vehicles (2022)		37 487
number of km driven (2022)	1 82	8 470 000
total Toll (EUR without VAT and discount) (2022)	240	704 406 €
toll proportion by countries (2022)	Slovakia	50,43 %
	Poland	19,84 %
	Czech Republic	7,11 %
	Hungary .	5,50 %
	Ukraine	1,31 %
	Austria	0.39 %
lacksquare	others	15,42 %

eVignette System operation

_	-44	- <b>£</b> 41-		1.	
	start	AT TH	A Ar	MAKATI	<b>on</b>
	Stalt			JEI ALI	VII
		<u> </u>	$\sim$		

tolled vehicles

tolled roads

eVignette types

payment methods

technology

December 2015

personal vehicles and light lorries with total weight up to 3,5 t

motorways

10 days, 30 days, year, 365 days

bank card, bank transfer, cash (mobile app, point of sale, web portal)

electronic eVignette payment evidence

static and mobile enforcement



**eVignette System operation** 

<ul><li>tolled road network (2022)</li></ul>	motorways	766 km
number of customers (2022)	10 days	2 594 529
	30 days	617 101
	year	365 577
	365 days	1 070 982
total eVignette revenues (EUR without VAT) (2022)		88 674 794
eVignette revenues (proportion) by countries (2022)	Slovakia	70,99 %
	Czech Republic	9,96 %
	Poland	4,40 %
	Austria	2,30 %
	Hungary	2,10 %
	Ukraine	0,64 %
	others	9,61 %



# National Toll System

new Toll System implementation

#### new Toll System

•	start of public procurement	12/2020
•	end of public procurement	09/2023
•	signing the contract with the winner	10/2023
•	design, development and building phase	10/2023
•	start of operation	12/2024

#### specifics

current Toll collection service divided into 2 services – Main system (only as a technology delivery with operation under Toll charger) and Customer services



# Other open Challenges in Tolling

- Integration risks
- Enforcement development
- New provider of eVignette System
- EURO-Vignette implementation



# **EETS**

#### design of EETS legislation and Toll Domain Statement

Incorporation of requirements of EU directives into national Toll Collection Act	contin	continuously	
Creation of Toll Domain Statement documentation	<b>Q2</b> 2022		
Design of EETS Contract terms and conditions including remuneration	<b>Q2</b> 2022		
Approval of Toll Domain Statement and EETS Contract conditions across the financial state apparatus		<b>Q3</b> 2022	
Publication on central information website of Toll Charger		<b>Q3</b> 2022	



#### Lessons learned

#### design of EETS legislation and Toll Domain Statement

- extensive work between general EU requirements and setup of particular EETS Contract conditions
- challenging setup of transparent remuneration for a long period in case of changes in the costs of the
  National Provider Service
- extensive work within the approval of general EETS conditions with state apparatus
- specialized translation needed to maintain integrity and composure

### **EETS**

#### design, development and building of the EETS interface





#### **Lessons** learned

Design, development and building of the EETS interface

- Stable legislation before start of design of EETS interface needed
- Problematic additional changes (e.g. toll discounts, externalities, etc.)
- Challenging setting up of multiple parallel interfaces with several parties at once (enforcement, geomodel, billing, DWH etc.)

## **EETS**

#### **current status of EETS Providers accreditation**

Toll Service Provider (TSP)	Registration	Request accepted	Future contract agreement	Testing	Accreditation
Telepass S.p.A*	OK (IT)	YES	SIGNED	IN PROGRESS	NOT ACCREDITED
Toll4Europe GmbH*	OK (GER)	YES	SIGNED	IN PROGRESS	NOT ACCREDITED
ITIS Holding a.s.**					
W.A.G. Payment Solutions a.g.*	OK <b>(CZ)</b>	YES	SIGNED	NOT YET	NOT ACCREDITED

<sup>\*</sup> published with approval from TSP



<sup>\*\*</sup> TSP does not approve publishing

#### Lessons learned

#### **EETS providers accreditation**

- intensive technical dialog in foreign language
- flexible and fast legal paperwork, approvals, signatures etc.
- clear and transparent conditions of testing strategy in case of multiple applicants at once in Slovakia, we offer parallel testing of 2 EETS Providers
- clear financial and procedural conditions for repeated milestones
  in case of repeating of technical concept review, testing, pilot, etc.
- flexible but transparent modifications of contractual documentation in case of relevant comments from EETS Providers
- currently in Slovakia creation of organizational structure, building and training of personnel
  due to switching the operation of Toll System from the model service to own hands



# Thank you for your attention.

lenka.vitazkova@ndsas.sk

Narodna dialnicna spolocnost Toll Office Section **Lenka Vitazkova** 

